



ADVISORY

No. 206

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Novel Coronavirus 2019 (COVID-19): Waiving Early Refill Edits Maryland Medicaid Fee-for-Service (FFS) Program

On March 6, 2020, Governor Hogan released a Coronavirus Update directing all state health insurers to waive any time restrictions on prescription medical refills. (<https://governor.maryland.gov/2020/03/06/coronavirus-update-governor-hogan-announces-new-directive-requiring-state-insurers-to-waive-costs-for-testing-provides-additional-details-on-confirmed-cases/>)

To comply with the directive, the Maryland Medicaid Fee-for Service (FFS) Program, instructed our claims processor, Conduent, to relax the early refill edits that are currently in place for the FFS Program and allow a one-time early refill of at least 30-day supply of the participant's medication (up to 90-day supply for maintenance medication), before the participant uses 85% of their medication. This change will become effective on Tuesday, March 10, 2020.

In order to obtain an early refill prior authorization, please call Conduent at 1-800-932-3918.

Thank you in advance for your timely assistance.

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (MDH) Office of Pharmacy Services (OPS) has developed the **Maryland Medicaid Pharmacy Program Advisory**.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.